

Thank you for your order!

Your remote control should arrive ready-to-use with your new shades. If there seems to be a problem, or if you would just like to program it differently, please use the following instructions.

Helpful Tips Before You Start:

- Be careful not to change channels in the middle of programming. Keep the remote in one position in your hand as much as possible.
- If you are instructed to press a button, do not hold the button unless indicated. A firm and quick tap will suffice.
- Feedback is when the motor makes any sort of noise or reaction. Listen closely: sometimes the noise is small or hard to hear.

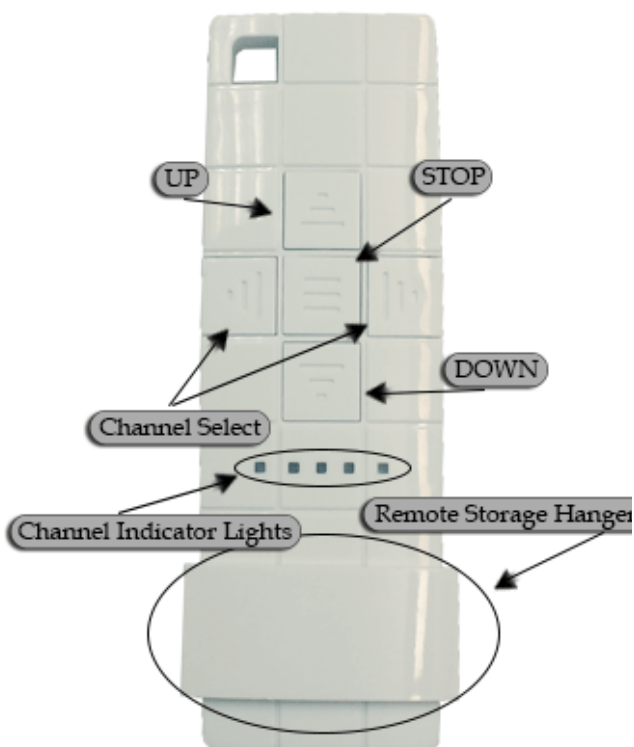
Note: If you ever receive feedback and it is not indicated in the instructions, you may be holding the button down too long. Stop the process and start over again.

- When a series of instructions are listed together, be sure to perform the steps quickly in sequence with no pausing unless noted, or the sequence will not work.

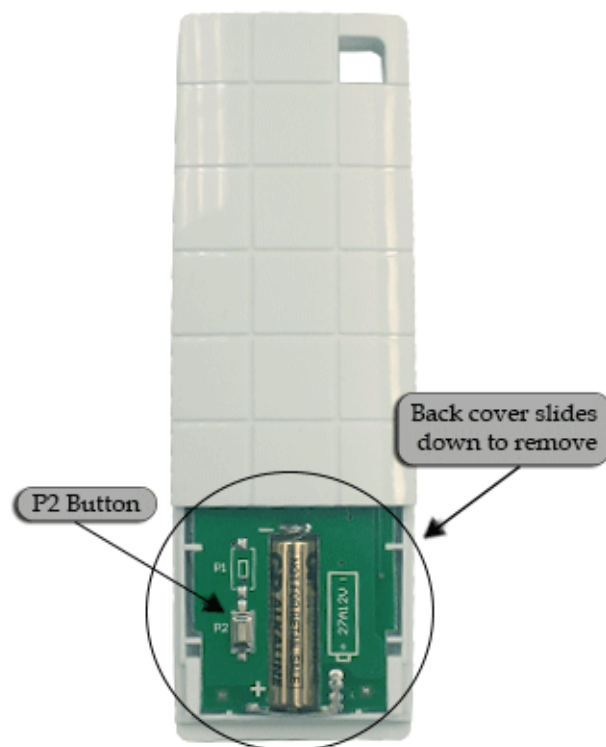
Note: Having a 2nd person on-hand to plug in the shade quickly will help.

- You can start over during any point of programming your shade by clearing the remote.

Front of Remote



Back of Remote



Clearing the Remote:

1. Unplug the shade to be cleared. Wait at least 5 seconds.
2. Make sure your remote is on the same channel as the shade.
3. Plug the shade in → Press and hold P2 until feedback → Press STOP → Press and hold P2 until feedback

Programming the Remote to the Shade:

Note: The remote you received with your shade is already programmed to the shade. This should only be used for replacement remotes or cleared remotes.

1. Unplug all shades to ensure you do not program the wrong one.
2. Set the remote to the desired channel.
3. Plug your desired shade in → Press P2 → Press P2 → Press and hold UP until feedback
4. The shade will now move up and down when you press the UP or DOWN button, but will not stop automatically unless it reaches the top of the window.

Setting the Bottom Limit of the Shade:

Note: Setting this limit creates a stopping point for how low you want your shade to lower (ideally at the bottom of the window). You will not be able to move the shade below this limit unless you completely clear the remote and reprogram it. **Do not perform this action unless your shade is mounted inside the window!**

1. Start with the shade fully raised.
2. Make sure any other shades programmed with this remote are either on a different channel or unplugged. This will ensure that you do not interfere with the settings on those shades.
3. Unplug the shade. Wait at least 5 seconds.
4. Plug the shade in → Press and hold P2 until feedback → Press UP → Press P2 → Press and hold STOP until feedback → Press DOWN → (The shade will start moving down) → Once the shade is in the desired location, press and hold STOP until feedback

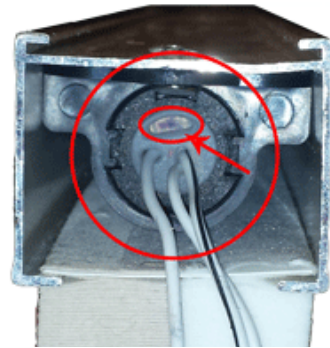
Note: If you need to fine tune the location of your bottom limit, simply press STOP in the final step (instead of holding it). Press UP and DOWN as needed to get the shade in the correct location. When it's in the desired spot, then press and hold STOP until feedback.

5. Now when you press UP, the shade will go all the way to the top of your window and stop, and when you press DOWN it will go to the bottom limit and stop. You can stop it at any point in the window by simply pressing STOP.

Troubleshooting:

If your shade is going in the wrong direction, (pressing UP makes the shade lower, or pressing DOWN makes the shade raise.)

1. Take the cap off the end shade where the wire is visible.
2. Press and hold the small button inside until you get feedback.



If your shade is not responding, and you follow all these steps and still get no response from the shade, then a new battery wand is needed, which can be ordered from customer service.

1. Make sure the batteries are inserted in the correct direction (positive towards the wire) and that both of the endcaps are screwed firmly into place.
2. Be sure to try every channel on the remote – the shade might be programmed to an alternate channel.
3. Check that the plug is firmly together and in the correct orientation.
4. Once the battery wand is plugged in, look inside the end of the shade where the wire is visible and press the button inside. You should receive feedback.
5. If you have a volt meter, you can check the leads on the battery cable. You should be getting close to 12v with new batteries.
6. Always use lithium batteries, they last longer and will not leak when exposed to extreme temperatures, which may likely be the case since the batteries are against the window.

