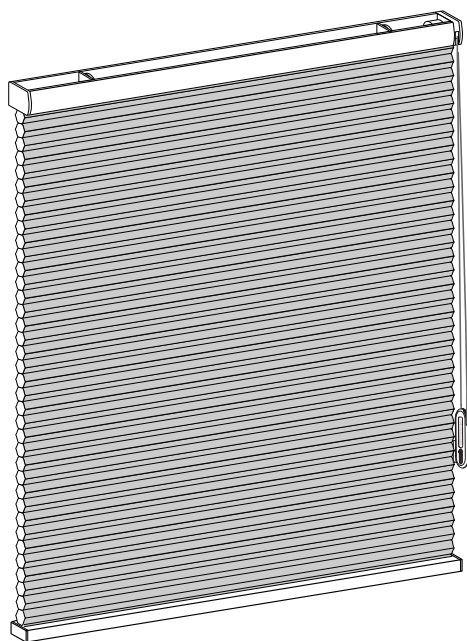


Owner's Guide

Duette® and Applause®
Honeycomb Shades



EasyRise™ and
Two-On-One Headrail

HunterDouglas

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INTRODUCTION

THANK YOU for purchasing this Hunter Douglas product. Your new window shade has been custom built for you from the highest quality materials. Once in your window, it will provide you with a lifetime of beauty and trouble-free use.

Installation has been designed to be as simple as possible. Please review the instructions to acquaint yourself with all of the procedures.

**For assistance, call the Hunter Douglas
Customer Information Center
at 1-888-501-8364**

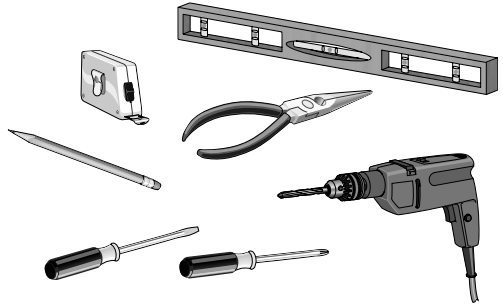
Visit our Web site at hunterdouglas.com

GETTING STARTED




- Remove the shade from the package. Keep the packaging until the shade operates to your satisfaction.
- Save these instructions for care and cleaning, shade removal, and reinstallation procedures.
- Check the diagram to make sure you have the necessary parts.

Tools And Fasteners Needed

- Flat blade and Phillips screwdrivers
- Level
- Measuring tape
- Needle-nose pliers
- Pencil
- Power drill, 1/4" hex driver, and drill bits

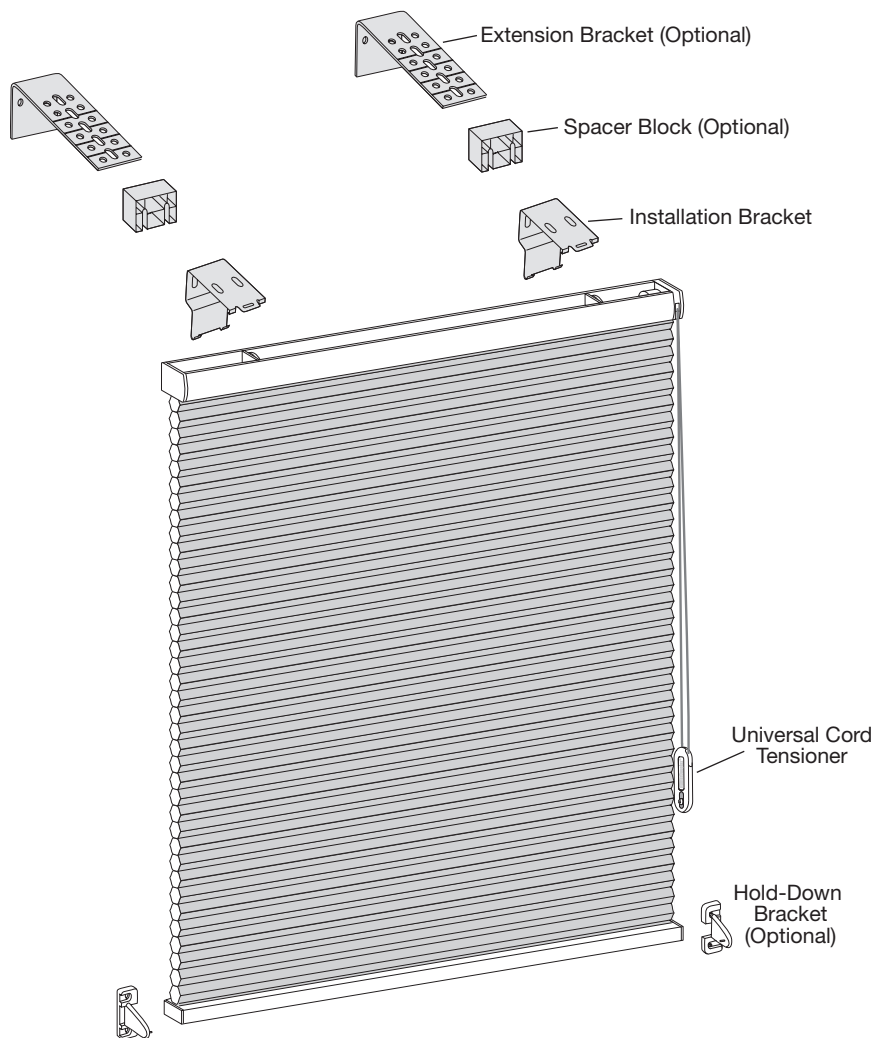


You will also need fasteners designed to work with your specific mounting surface. Hex head screws (1 1/4") are supplied.

Mounting Surface	Fastener
Wood	No. 6 Hex Head Screws (Provided) 
Drywall, Plaster	Wall Anchors, Expansion Bolts (Not Provided) 
Metal	Sheet Metal Screws (Not Provided) 

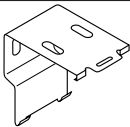
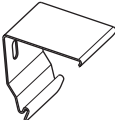
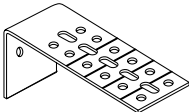
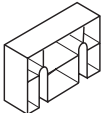
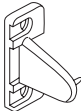
NOTE: Contents of the hardware package may vary depending upon how the shade was ordered and whether the shade will be inside or outside mounted.

EXPLODED VIEW



MOUNT THE INSTALLATION BRACKETS

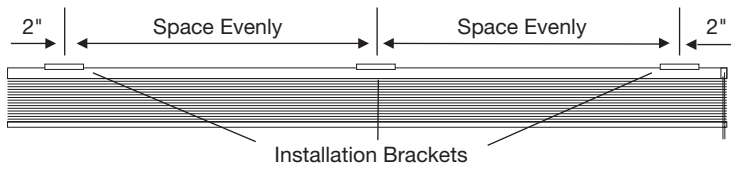
Bracket Requirements

Bracket Type	Brackets Required For Headrail Width				
	12" to 38"	38 1/8" to 72"	72 1/8" to 106"	106 1/8" to 140"	140 1/8" to 174"
 3/4"* & 1 1/4" Installation Bracket	2	3	4	5	6
 3/8" Installation Bracket	2	3	4	5	6
 Optional Extension Bracket	2	3	4	5	6
 Optional Spacer Block	1-3 per bracket				
 Optional Hold-Down Bracket	2				

*Double and Triple Honeycomb included.

Bracket Placement

- Bracket placement is the same for inside and outside mounts.
- Measure 2" in from the ends of the headrail and mark the bracket location on the mounting surface.
- Space additional brackets evenly between the end brackets.
- Adjust the bracket placement to accommodate obstructions to the bottom rail, such as window cranks or handles.



Inside Mount Applications

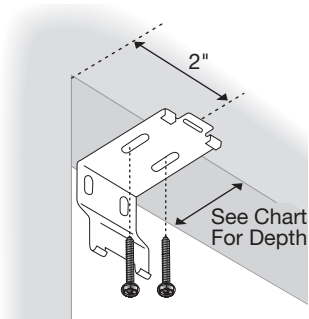
The depth required for a fully recessed inside mount depends on the type of installation bracket and sill dimensions.

Bracket Type	Minimum Depth	Fully Recessed Depth
3/8" Pleat	1"	2 1/4"
3/4" Pleat*	1"	2 1/8"
1 1/4" Pleat	2"	3 1/2"

*Double and Triple Honeycomb included.

NOTE: Add the dimension of obstructions such as window cranks or handles to the minimum depth.

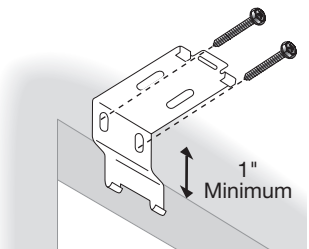
- Center each bracket over the previously made mark on the mounting surface.
- Attach using two screws.
- Use a level to check that the brackets are level and aligned.



Outside Mount Applications

The minimum mounting height for outside mounted shades is 1".

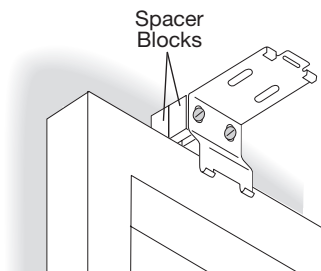
- Center each bracket over the previously made mark on the mounting surface.
- Attach using two screws.
- Use a level to check that the brackets are level and aligned.



Spacer Blocks (Optional)

Each spacer block projects the installation bracket $\frac{1}{2}$ " away from the mounting surface.

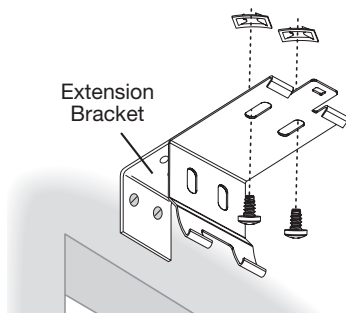
- Mount with solid sides facing mounting surface.
- Mounting screws should be long enough for a secure installation.
- Attach using two screws.
- Use a maximum of three spacer blocks per bracket.
- Use a level to check that the spacer blocks are level and aligned.



Extension Brackets (Optional)

Extension brackets project the installation bracket up to $2\frac{1}{2}$ " from the mounting surface. This allows for additional clearance for obstructions such as window cranks or handles.

- To shorten the extension brackets, use pliers or, if necessary, a metal saw to break along the indentations.
- Use a level to check that the extension brackets are level and aligned.
- Attach using two screws.
- Attach the installation brackets to the underside of the extension brackets using the machine screws and nuts provided.



NOTE: Attach the installation bracket to the same holes on all extension brackets to ensure that the installation brackets are projected the same distance away from the mounting surface.

End Mount Applications

For end mounting, see the *Honeycomb Shades End Mount Installation Instructions*.

INSTALL THE SHADE

Lower the shade about 4".

For $\frac{3}{4}$ " And $1\frac{1}{4}$ " Headrails:

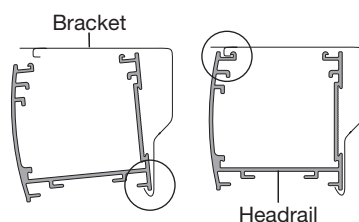
- With the colored side of the fabric facing you, insert the headrail at an angle so the back tab on the bracket fits into the back groove on the headrail.
- Rotate upward to snap into place.

For $\frac{3}{8}$ " Headrails:

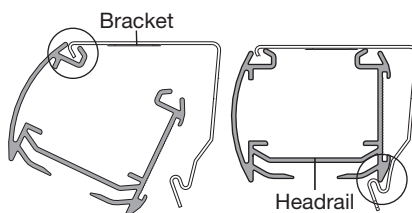
- With the colored side of the fabric facing you, insert the front lip of the bracket at an angle into the front groove on the top of the headrail.
- Rotate the headrail up and back to snap the back tab into place.

NOTE: Be careful not to pinch or catch any of the fabric in the installation bracket.

$\frac{3}{4}$ " & $1\frac{1}{4}$ " Headrails



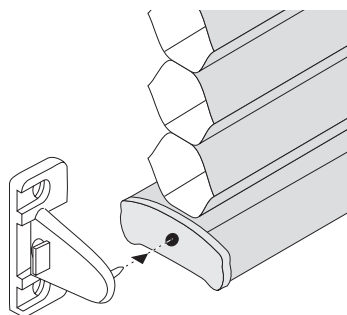
$\frac{3}{8}$ " Headrails



INSTALL THE HOLD-DOWN BRACKETS (OPTIONAL)

Hold-down brackets can only be used with outside mounted shades.

- With the shade fully lowered, insert the pin on the hold-down bracket into the hole on the bottom rail end cap.
- Mark the mounting hole locations on the mounting surface.
- Center the hold-down brackets over the mounting hole locations and check their alignment. Attach using two screws.



NOTE: Disconnect the bottom rail from the hold-down brackets to raise the shade.

NOTE: Hold-down brackets and pre-drilled end caps will be provided only when pre-ordered.

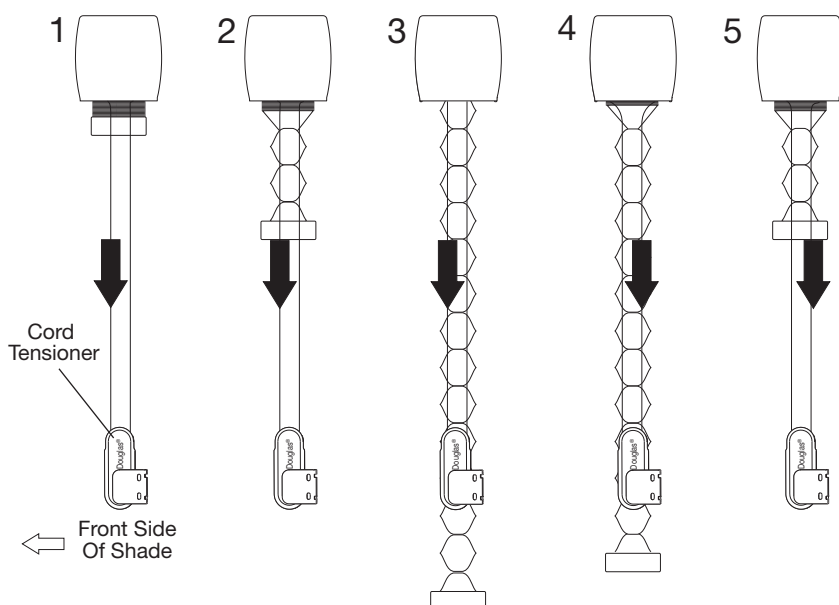
SECURE THE CORD TENSIONER

- It is imperative that the cord tensioner be properly secured to the wall or window frame to reduce children's access to the cord loop. Young children can strangle in cord loops. They can also wrap cords around their necks and strangle.
- Furthermore, the shading will not operate properly unless the cord tensioner is secured. A cord tensioner installation kit has been included with your shading. Follow the instructions in the kit to correctly secure the cord tensioner.

IMPORTANT: See the Child Safety Section on page 14.

OPERATING THE SHADE

- Lower the shade by pulling on one side of the cord loop.
- Raise the shade by pulling on the other side of the cord loop.
- If the cord tensioner moves up the cord, you have not secured it to the wall or window frame. You must do so for the shade to operate properly.



NOTE: If you continue pulling on the same cord after the shade is lowered, the shade will immediately begin to raise.

ADJUSTING THE SHADE

Verify Shade Height

- Raise and lower the shade several times.
- If the height is incorrect or the bottom rail is not level, use the following steps to correct.

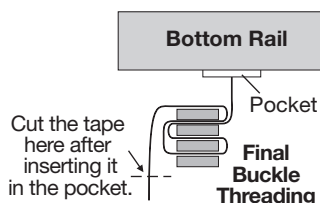
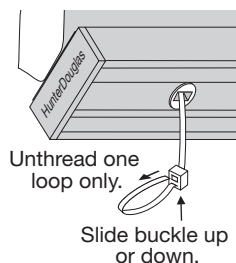
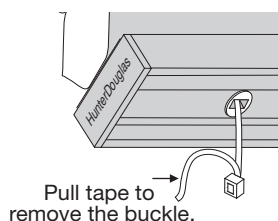
Shade Height Adjustment

Shade height and adjustments to level the bottom rail can be made by adjusting the cord on the underside of the bottom rail.

For $\frac{3}{4}$ " And $1\frac{1}{4}$ " Headrails:

Adjust the height and level of the bottom rail by sliding the buckle up or down on the tape.

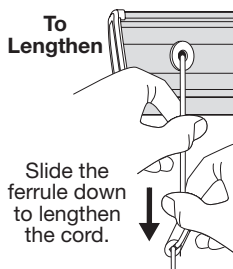
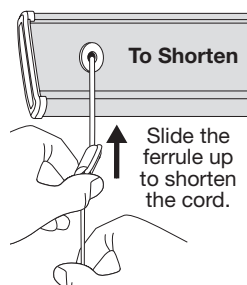
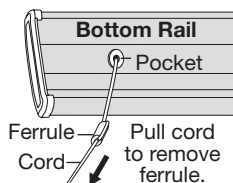
- Locate the buckle seated in a pocket on the bottom rail.
- Pull on the excess tape to remove the buckle from the pocket as you lift up the rail.
- Unthread one loop of the tape by pulling it out of the top slot.
- Slide the buckle along the tape to change the length of the shade and to level the bottom rail.
- After adjusting, thread the tape back through the top slot of the buckle to lock the buckle's position.
- Before inserting the buckle back into its pocket, pull the end of the tape over the top of the buckle and then down.
- Check your adjustment by making sure the shade stacks evenly when raised to the top.
- Once you are certain you have made the final adjustment and have fully inserted the buckle into the pocket, trim the tape flush with the buckle and bottom rail.



For $\frac{3}{8}$ " Headrails:

Shade height and adjustments to level the bottom rail can be made by adjusting the cord on the underside of the bottom rail.

- Locate the ferrule, seated in a pocket in the bottom rail.
- Remove the ferrule by pulling on the excess cord. If the cord has been trimmed, you will need to use needlenose pliers to access it.
- To shorten the cord, hold the cord under the ferrule taut. Then slide the ferrule up toward the pocket.
- To lengthen the cord, hold the cord tight between the pocket and the ferrule. Then slide the ferrule down.
- After adjusting, place the ferrule fully back into the pocket.
- Once you are certain of the final adjustments, trim the cord flush with the ferrule and bottom rail.

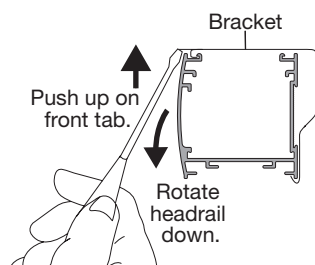


REMOVE THE SHADE

Lower the shade approximately 4".

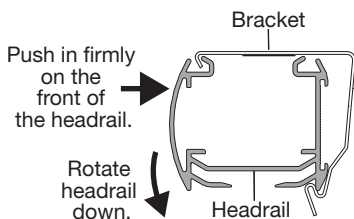
For $\frac{3}{4}$ " And $1\frac{1}{4}$ " Headrails:

- Using a flat blade screwdriver, push up on the front tab of the mounting bracket to release the front of the headrail.
- Rotate the headrail downward and out from the bracket.



For $\frac{3}{8}$ " Headrails:

- Push in on the front of the headrail to release the front tab.
- While pushing the headrail in firmly, rotate it downward.



NOTE: Be careful not to tear the fabric or scratch the finish on the headrail.

CARE AND CLEANING

Hunter Douglas honeycomb shades are made of an anti-static, dust-resistant fabric which repels dirt and dust. For most honeycomb fabrics, the following options are available if your shade needs cleaning.

Dusting

Regular light dusting with a feather duster is all of the cleaning that is needed in most circumstances.

Vacuuming

Use a hand-held vacuum with low suction for more thorough dust removal.

CAUTION: Do not vacuum Architella™ Elan™ or Architella Elan Eclipse™ fabrics.

Spot-Cleaning

- Prepare a solution of warm water and a mild detergent.
- Dampen a clean cloth in the solution and wring it out.
- Dab the spot with the dampened cloth until it is gone. **Do not rub the fabric.**
- Allow the shade to dry in the completely lowered position.

CAUTION: Do not spot-clean Batiste, Opalessence™, Puressence™, or Royale fabrics.

Deep Cleaning

- Immerse the shade in a basin or bathtub filled with a mild detergent. Never immerse the headrail in the solution.
- Rinse with clean water.
- Fully raise the shade and tilt to eliminate excess water.
- Reinstall the damp shade, lower it, and let it dry completely.

CAUTION: Do not immerse Architella Elan Eclipse, Architella Panache Eclipse™, Commercial, Opalessence, Puressence, Royale, or any opaque fabrics.

Ultrasonic Cleaning

Some honeycomb fabrics can be ultrasonically cleaned by a professional.

- Specify that a mild detergent solution be used.
- Never immerse the headrail into the solution.
- Dry the shade completely in the lowered position.

CAUTION: Do not ultrasonically clean Architella™ Elan Eclipse™, Architella Panache Eclipse™, Casuelle™, Commercial, Opalessence™, Puressence™, or any opaque fabrics.

Injection/Extraction

Honeycomb shades can be professionally cleaned using the injection/extraction method.

- A dry method of injection/extraction is required for Architella Elan™, Architella Elan Eclipse, Architella Panache™, Architella Panache Eclipse, Casuelle, Commercial, Opalessence, Panache™, and any opaque fabrics.
- If using injection/extraction for Batiste fabrics, specify that no chemicals are used (water only).
- Never immerse the headrail in the solution.

CAUTION: Do not use injection/extraction cleaning on Puressence fabrics.

For more comprehensive cleaning instructions, call the Hunter Douglas Customer Information Center toll free at:

1-888-501-8364



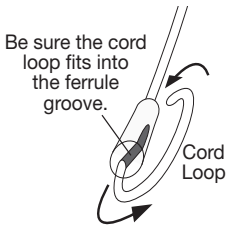
WARNING

**For more safety information call 1-888-501-8364
in the U.S. or 1-866-662-0666 in Canada.**

Young children can STRANGLE in cord loops. They can also wrap cords around their necks and STRANGLE.

- Always keep cords out of the reach of children.
- Move cribs, playpens and other furniture away from cords. Children can climb furniture to get to cords.
- Attach the cord tensioner on the cord loop to the wall or window casement. This can prevent children from pulling cord loops around their necks.
- Hunter Douglas provides a cord tensioner installation kit, with instructions, for attaching the cord tensioner. For the shading to operate properly, the cord tensioner must be correctly mounted and secured.
- Only Hunter Douglas supplied cord tensioners and hardware should be used. Replacement parts may be obtained by contacting the Hunter Douglas Customer Information Center at 1-888-501-8364.

TROUBLESHOOTING

Problem	Solution	
The shade does not raise and lower evenly.	<ul style="list-style-type: none"> • Check the installation brackets. Make sure the shade fabric is not caught between the bracket and the headrail. • Check that the installation brackets are level. Shim to level, if necessary. • Check inside the headrail. Make sure no obstructions keep the mechanism from turning. • Check that the lift cords are not pinched or tangled. 	
The shade will not snap into the mounting brackets.	<ul style="list-style-type: none"> • Make sure the mounting brackets are level and aligned. 	
The shade will not raise.	<ul style="list-style-type: none"> • If hold-down brackets are used, make sure they have been released. 	
The lift cords hang from the bottom rail.	<ul style="list-style-type: none"> • The cords provide an easy way to level the bottom rail. Once adjusted correctly, cut off the extra cord. 	
The universal cord tensioner has climbed to the headrail.	<ul style="list-style-type: none"> • Pull down on the spring to relieve tension and pull the universal cord tensioner to the bottom of the cord loop. Properly mount the cord tensioner. See <i>Universal Cord Tensioner Installation Instructions</i>. 	
The universal cord tensioner grabs onto the cord upon operation.	<ul style="list-style-type: none"> • Check that the universal cord tensioner is mounted properly. Reinstall, if necessary. 	
The ferrule has come off the cord. How do I rethread the ferrule?	<p>Thread the end of the cord into the tapered end of the ferrule. Loop the end around the ferrule and back through the tapered end. Make sure the loop fits into the groove on the side of the ferrule.</p>	

**Questions? Call the Hunter Douglas
Customer Information Center at**

1-888-501-8364

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